



Collinson & Co provides a complete range of Foreign Exchange and Wealth Management services. By working closely with their clients, establishing personal long term relationships, we hope to better understand their requirements and thus develop effective FX & Investment Strategies.

#### **Client First**

- Listen. Understand. Anticipate. Respond
- Personalized level of service and attention
- Deep and long standing relationships

#### **Results Oriented**

- Results without compromise on quality
- Take ownership
- Accountability & Responsibility
- Initiative to make a difference

#### **Empathy**

- Concern for people
- Polite & Friendly
- An open door approach
- Respect for each other and value diversity
- Encourage, Support & Develop

#### **Ethical**

- Integrity. Honesty. Confidentiality
- Highest ethical standards without exception
- Clear, accurate, complete and timely communications
- Segregation of duties and strong cross checks

#### **Collaboration & Teamwork**

- Trust and support each other
- Good team spirit
- Give constructive feedback
- Seek ideas and share solutions
- Committed to everyone's development

#### **Governance**

- Robust AML/CFT polices
- Ongoing risk assessment and control
- Verification of clients and beneficiaries
- Market experience